



BioConnect/Clock End of Life announcement

EAST SETAUKET, NY—Finance Manager is continually striving to offer the latest technology to our clients. However, at times, these new advancements also necessitate an upgrade in devices and software.

Effective, **September 2022**, it will be necessary for all districts currently utilizing BioConnect Enterprise 3.6 and/or Suprema devices to upgrade to BioConnect Enterprise version **4.7** and the accompanying 3500 clock. Following that date, all customers who have not upgraded will not have access to support for these outdated software versions and devices.

The following devices and versions are approaching end of life:

PRODUCT MODEL/VERSION

BioConnect Enterprise 3.6

Suprema BioStation T2 BSTR-OC, BST2M-OC, BSTM-OH

Please be aware this deadline is firm and cannot be extended. There will no longer be any support offered for these older versions/models after September 2022. Additionally, since manufacturing of the T2 (3000) models has already ceased, effective immediately there is no way to obtain replacement parts and/or repair these older devices. We encourage you to make the necessary preparations to replace your outdated software/devices with the 3500 clocks integrated with BioConnect Enterprise 4.7.

To facilitate the process, we are making all districts aware of the changes far in advance to give you ample time to plan for the upgrade. While Finance Manager recognizes this will be an added expense to our clients, the company firmly believes the benefits the newer devices and software offer far outweigh the cost and will facilitate future enhancements.



As always, Finance Manager is committed to offering the latest in technology to benefit your business while providing dedicated support. If there is any way we can assist you in this process, please do not hesitate to contact us. Thank you for your continued support.